

# Town Hall Bulletin

## TOWN OF INDIAN TRAIL NEWSLETTER

January 2025



## Indian Trail: 2024 Year in Review

As we say goodbye to 2024 and look to 2025, we would like to share with you some highlights of what the Town has been working on to improve transportation and infrastructure, support our community, and provide enhanced amenities and services for residents.

### Transportation

- **Indian Trail Road Complete Street Phase I (Gribble Road to Liberty Lane):** The Town is finalizing the right-of-way acquisition phase of the Indian Trail Road Complete Street Project Phase 1. Once right-of-way acquisition is complete, the Town can put the construction of the project out to bid. Once complete, Phase I will improve the appearance and traffic flow on Indian Trail Road with the addition of turn lanes, a roundabout, improved traffic signals, underground utilities, and multi-use paths.
- **Chestnut Parkway:** Work began on Phases II and III of the Chestnut Parkway Extension. Chestnut Parkway currently extends from Highway 74 to Matthews-Indian Trail Road. In the future, this road will extend from Matthews-Indian Trail Road to Old Monroe Road. NCDOT is constructing Phase II, which runs from Matthews-Indian Trail Road to Gribble Road, and the Town is constructing Phase III from Gribble Road to Old Monroe Road. The Town's portion is expected to be completed by the fall of 2025, with NCDOT's portion completed a year later. The Chestnut Parkway is expected to reduce traffic on Indian Trail Road by up to 50%.
- **CATS 74x Union County Express Bus:** In November, the Town Council approved an interlocal agreement with Union County to fund the CATS 74x Union County Express Bus for the next five years to avoid the discontinuation of this important service to residents.
- **Street Resurfacing:** Over the past two years, Indian Trail has resurfaced 68 Town-owned streets. The Town Council approved a five-year resurfacing plan to bring Indian Trail's streets up to an 80.0 (out of 100.0) rating based on a 2021 Pavement Condition Index Survey. For more information about the Town's resurfacing plans, see page 5 of this newsletter.
- **Pedestrian Plan:** In April, the Town Council adopted an updated Pedestrian Plan, which analyzes current walking conditions, and recommends future improvement projects considering safety, connectivity, and well-being for people of all ages and abilities. The plan was made possible by an NCDOT Integrated Mobility Division (IMD) and Transportation Planning Division Grant. The Pedestrian Plan can be found on the Town's website at <https://www.indiantrail.org/181/Pedestrian-Plan>.
- **Transportation Master Plan:** In December, the Town Council adopted the Town's first Transportation Master Plan, which was made possible by a grant from the Charlotte Regional Transportation Planning Organization (CRTPO). The plan identifies three priority intersections in Indian Trail that need to be improved. More information about the planning process and a final copy of the plan can be found at <https://indiantrail.org/1793/Transportation-Master-Plan>.



Chestnut Parkway Construction

### Parks & Amenities

- **Chestnut Square Park Phase 2 (A and B):** The Town continues to move forward with the Chestnut Square Park Phase 2 enhancements. Phase 2A was completed over the summer and includes additional parking areas, relocating the wet pond and building a boardwalk over it, developing walking trails, installing sidewalk paths around the new parking areas, and rough grading of the rest of the site. The design for Phase 2B, which includes the multipurpose field, is being reviewed by Union County.



Chestnut Square Park Phase 2A

Article continues on page 2

## January Meeting Dates\*

- |    |   |
|----|---|
| 14 | Town Council Meeting, 6:30 p.m.             |
| 16 | ABC Board, 6 p.m. @ABC Store (5880 U.S. 74) |
| 21 | Planning and Zoning Board Meeting, 6 p.m.   |
| 28 | Town Council Meeting, 6:30 p.m.             |

All meetings are at the Indian Trail Town Hall unless otherwise noted. Council meetings may be viewed online at <http://indiantrail.org/310/Live-Archived-Media>.

\*Meetings are subject to change. Please visit the Town's website at [www.indiantrail.org](http://www.indiantrail.org) for the most up-to-date meeting information.

- **Multi-generational Community Center:** The Town conducted a feasibility study for a proposed multi-generational, multi-use community center that would be built on the 11.86 acres of property the Town purchased in 2023 adjacent to Chestnut Square Park. The results of the study, which included extensive public input, were presented to the Town Council in December. The Town will continue to explore the possibilities and next steps in 2025.
- **Pickleball:** In December, the Town Council approved a plan for the Town to re-stripe the tennis courts at Chestnut Square Park to turn them into pickleball courts. The Town will then bid out the construction of three new tennis courts at Crooked Creek Park.

### American Rescue Plan Act (ARPA)

- **Emerald Woods Waterlines:** Construction has started on the Emerald Woods waterline project. In partnership with Union County, the Town is using \$400,000 of ARPA funding to run waterlines for residents in the Emerald Woods neighborhood who are currently on well water.
- **ARPA Stormwater Improvements Phase 1:** The Town completed Phase 1 of the ARPA-funded stormwater improvements, which included improving, repairing, and replacing various drainage swales, structures, and storm pipes in different locations within the Town limits.
- **ARPA Stormwater Improvements Phase 2:** In December, the Town Council approved a contract to begin work on Phase 2 of the ARPA-funded stormwater improvements, which will consist of replacing three inline culvert crossings in the Clover Bend subdivision. It will also include a channel improvement in the back of the Ashland subdivision. Phase 2 will be completed in 2025.
- **APRA-Enabled Allocations:**
  - In the Fiscal Year 2025 budget, the Town Council voted to use the interest earned on the ARPA dollars from July 2023 through June 2024 to fund outside agencies, which totaled approximately \$236,000. Additionally, in May, the Town Council voted to allocate the remaining \$1,803,924 of ARPA-enabled funds, along with \$183,000 originally allotted to the Public Works/Sheriff's Office building upfit to a Capital Reserve Fund for the Multi-Generational Community Center.
  - The three fire trucks purchased for the Bakers, Hemby Bridge, and Stallings Fire Departments were completed. The Town participated in an official dedication ceremony of the Hemby Bridge Fire Department's new fire truck.

### Awards and Recognition

- **Government Finance Officer Association's (GFOA) Distinguished Budget Award:** In October, the Town received the GFOA's Distinguished Budget Presentation Award for its Fiscal Year (FY) 2024-2025 budget. The Town has received the award for the second consecutive year. The Distinguished Budget Presentation Award is the highest recognition in governmental budgeting. Additionally, earlier in 2024, Mayor Cohn and several staff members presented the Town's budget process at the NC League of Municipalities City Vision Conference.
- **Region of Excellence Award:** The Town received a Region of Excellence award from the Centralina Regional Council (Centralina) in the category of Improving Quality of Life for its use of ARPA-enabled funding to support community-based organizations and projects.



### Grant Funding

- **EV Charging Stations:** The Town received \$163,489 from CRTPO for two solar-powered electric vehicle charging stations that will be installed at either Crooked Creek Park or Chestnut Square Park. CRTPO's funding covers 80% of the project cost. The Town is responsible for the remaining 20 percent, or approximately \$40,872

### Additional Highlights

- **Town Hall Generator:** The generator at the Indian Trail Town Hall has been operational since April. The generator will allow the Town Hall to remain operational during power outages and emergency situations.
- **Approved mowing of Highway 74:** In the spring, the Town's Right-of-Way crew started mowing the median and rights-of-way along the portion of Highway 74 that runs through the Town. They also started maintaining nearly 40 miles of other NCDOT-owned thoroughfares throughout Indian Trail, along with the Town-owned roads they already maintain. In addition to mowing, the crew also picks up litter along these roadways. This work has significantly improved the appearance of roads throughout Indian Trail.

As we head into 2025, the Town looks forward to continuing with these projects and more as we continue to make Indian Trail a great place to live and visit. We encourage you to get involved, attend meetings, and join us at our events throughout the year. The Town wishes you a safe, healthy, and prosperous 2025.

If you would like to learn more about these projects or what Indian Trail has planned for the future, visit our website at [www.indiantrail.org](http://www.indiantrail.org) or call the Town Hall at 704-821-5401.



Mowing along Highway 74

# Alicia Massey Promoted to Finance Director



Alicia Massey, Indian Trail's Assistant Finance Director/Tax Collector, was recently promoted to Finance Director.

Alicia recently celebrated her 10-year anniversary with the Town of Indian Trail. She was hired in November 2014 as the Tax Collector. During her tenure with the Town, she also spent several months as the Interim HR Director. In July 2023 she was promoted to Assistant Finance Director while still maintaining her duties as the Tax Collector. She officially assumed the role of Finance Director on Dec. 1, 2024.

As the Finance Director, Alicia is committed to process improvements, supporting fiscal sustainability, continued enhancements to the budgeting process, and maintaining the budget award annually.

"I look forward to serving the Town and its residents in this new position," Alicia said. "The Town is in excellent financial condition. I plan to build on our successes while continuing to be a good steward of Town resources."

Before joining the Town of Indian Trail, Alicia worked for the Town of Blowing Rock and the Town of Matthews.

Alicia earned a Double BSBA in Finance/Banking and Risk/Insurance from Appalachian State University in 2006. In 2024, she graduated from Valdosta State University with a Master of Public Administration. She has lived in Union County for the past eight years.

Congratulations, Alicia! We appreciate your hard work and dedication to the Town and its residents.

## Employee Recognition: Years of Service

In December, Town Manager Mike McLaurin recognized several employees who reached milestone anniversaries working.

### 15 Years of Service

- Todd Huntsinger, Director of Engineering

### 10 Years of Service

- Alicia Massey, Finance Director

### 5 Years of Service

- Brian Adlerstein, Engineering Project Manager
- Abbey Ball, Communications Director
- Paula Beachum, Senior Accounting Technician
- Alan Bradshaw, Public Works Streets and Drainage Crew Leader
- Brandi Deese, Planning Director
- Tim Jones, Senior Planner
- Magdalene Ngan, Engineering Coordinator

Thank you to these employees for their service to Indian Trail and its residents! The Town is fortunate to have such committed and dedicated employees.



From Left to Right: Paula Beachum, Magdalene Ngan, Brandi Deese, Todd Huntsinger, Tim Jones, Abbey Ball, and Brian Adlerstein.

Not pictured: Alicia Massey and Alan Bradshaw

## Communications Director Abbey Ball Receives Ambassador of the Year\*

The Union County Chamber announced Abbey Ball as the 2024 Ambassador of the Year at the Annual Awards Gala on Thursday, Dec. 5.



Ambassadors help serve the Chamber as peer mentors to new and existing Chamber members, assist new members with fully utilizing their Chamber membership, volunteer at events and ribbon cuttings, and act as a resource for members and staff.

Abbey has served as an Ambassador for two years, and her volunteer efforts have made an outstanding impact. Abbey is a thoughtful leader with a passion for helping businesses succeed and our community thrive. She cheerfully assists at events and is often one of the first to sign up to volunteer. She supports member businesses by attending their Ribbon Cuttings and celebrating them on social media.

Abbey goes above and beyond in everything she does, and always with a smile and a kind word. She does all this while leading communication efforts for the Town of Indian Trail, which serves thousands of residents, and volunteering throughout our community.

Her commitment to the Union County Chamber and its work to build a thriving community is inspiring.

\*Information courtesy of the Union County Chamber.

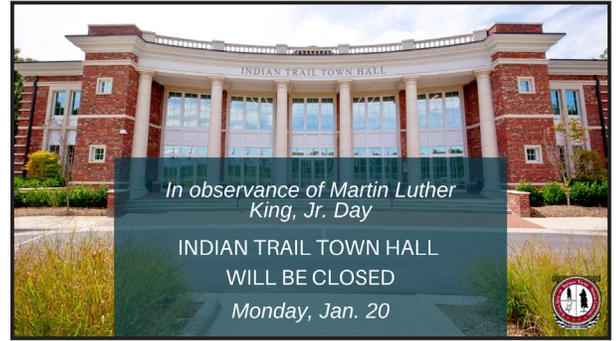
# Solid Waste and Recycling: News and Reminders

## Town Hall Closed for Martin Luther King Jr. Day Solid Waste Services Not Affected

The Indian Trail Town Hall offices will be closed on Monday, Jan. 20, in observance of Martin Luther King Jr. Day.

Waste Connections will be working; therefore your solid waste services will continue as normal. Please place your solid waste and recycling/yard waste at the curb on your regular pick-up day.

If you need to contact Waste Connections, please call 704-708-5872, Option 5.



**Town of Indian Trail**  
February Bulk Pick-up

<b>Green Recycling Weeks:</b> Feb. 3-7	<b>Orange Recycling Weeks:</b> Feb. 10-14
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\*Items are picked up on your regular recycling day\*

## February Bulk and e-Waste Pick-Up

Get ready for Bulk and e-Waste Pickup in February!

- Feb. 3-7 for Green Recycling Weeks
- Feb. 10-14 for Orange Recycling Weeks

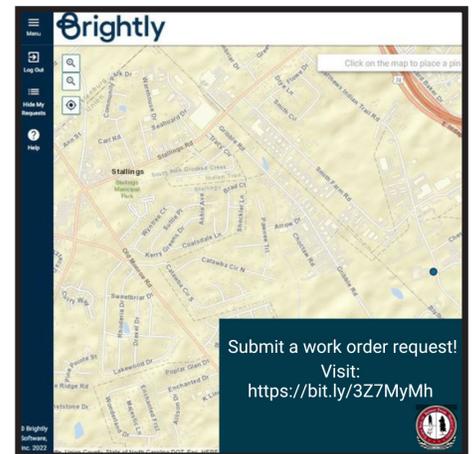
Items will be picked up on your regular recycling day during that time. To find your color week, visit our searchable map at <https://bit.ly/3RhD11x>. You do not need to schedule your pick-up for this service. All items must be placed curbside by 7 a.m. Please call Town Hall at 704-821-5401 within 48 hours of not receiving bulk service so we can send a driver back promptly to pick up your items.

## Reminder! The Town's Online Work Order System is Available to Submit Requests

The Town's online Work Order system can be used to submit a variety of requests, including potholes and street maintenance, sidewalk maintenance, stormwater maintenance, street sign repair/replacement, as well as a variety of other issues.

To submit a request, visit the Town's website at [www.indiantrail.org](http://www.indiantrail.org) and click on the Submit a Request icon on the home page. If you've never submitted a request before, the system will ask you to create an account. Once complete, you'll be able to submit your request, including location, photos, and other details.

By creating an account, you will receive regular updates on the status of your requests and can see a history of all the requests you've submitted.



## Live Christmas Tree Disposal

Residents can place their live Christmas trees curbside after Dec. 25 on their regular yard waste day.

The trees must be free of tinsel, stands, ornaments, lights, or other added materials. Only natural trees can be disposed of with your yard waste (no artificial or flocked trees).

Place your tree curbside at least three feet from your trash cart. The tree must be cut into sections no longer than four feet.

**LIVE CHRISTMAS TREE DISPOSAL**

- 1 Place your live Christmas tree curbside after Dec. 25 on your regular yard waste day.
- 2 Trees must be free of tinsel, stands, lights, ornaments and other added material.
- 3 Only natural trees can be disposed of with your yard waste (no artificial or flocked trees).
- 4 Place your tree curbside at least 3 feet from your trash cart.

If you have questions, contact Waste Connections at 704-708-5872.

## Did You Know? Paper Recycling Facts

- Every ton of recycled paper preserves 17 trees.
- It's easy to forget that old newspapers and magazines aren't just trash. Recycling them helps minimize the number of trees that need to be cut down to produce new paper.
- Paper recycling is an excellent way to reduce your environmental impact. It prevents the release of toxic chemicals into the air and water.
- Every time you recycle a pound of paper, you are protecting your health and the planet. Paper is a renewable resource, but it takes a lot of energy and water to make new paper from old. So, recycling helps conserve natural resources.

# Resurfacing Program Update: Improving Our Roadways

The Town's first resurfacing contract was in 2008, with a cost of around \$300,000. At the time, the Town only owned around seven miles of roads. Fast forward to today, and the Town maintains 87.5 miles of roads. The last two resurfacing contracts have averaged around \$3 million. A lot has changed since the 2000s.



The Town plans to continue to bid out resurfacing contracts on an annual basis for two reasons:

1. To upgrade aged roadways.
2. To provide maintenance practices to our previously resurfaced streets to prolong their life cycle so the Town doesn't have to continue to spend several million a year.

To help determine which streets to pave in a given year, Town staff rely on a Pavement Condition Index, also known as a PCI Survey. A PCI is a numerical rating, ranging from 0 to 100, used to assess the overall condition of a road surface. It's a snapshot in time of what a road's health looks like. The Town performed its first pavement condition survey in 2008, follow by one in 2014, and the most recent one in 2021. Industry standards recommend that government agencies perform a PCI Survey every two to four years. The Town plans to begin performing these surveys on a four-year cycle.

Since 2008, the Town's goal has been to have an overall rating of all Town streets to be above an 80.0 average. When the PCI Survey results came back in 2021, the Town realized that its overall rating had dropped significantly due to not performing a survey in more than seven years. As a result, the Town Council approved a five-year resurfacing plan that would get the Town back on track to reach the 80.0 rating goal. The Town is in its second year of this five-year plan. The most recent resurfacing contracts in Fiscal Years 2023 and 2024 have been completed. The list of streets can be seen in the table below.

Street Resurfacing	
FY 2024 Streets	FY 2023 Streets
Ainsdale Drive	Aldridge Court
Delamere Drive	Alyssum Lane
Dumont Court	Andrea Place
Harrogate Lane	Blue Heron Circle
Lugano Court	Breeze Lane
Russet Glen Lane	Bridleside Drive
Shalford Lane	Broad Plum Lane
Sudbury Lane	Cooper Lane
Westbury Drive	Dataw Lane
Lytton Lane	Fantasy Lane
Camrose Crossing Lane	Farmingham
Castleford Blvd	Finley Court
Forbshire Drive	Fountainbrook Drive
Stanbury Drive	Hamstead Court
Elsmore Drive	Hollyhedge Lane
Delacourt Lane	Ladybank Court
Longwood Court	Lavenham Place
Doverstone Court	Linstead Drive
Thistledown Court	Mcmillan Drive
Altara Lane	Rosewater Lane
Aringill Lane	Secret Garden Court
Revelwood Drive	Thompson Court
Woodkirk Lane	Whippoorwill Lane
Murandy Lane	Afterglow Lane
Fenwick Drive	Holly Park Drive
Hollingdale Court	Holly Villa Circle
Ledare Lane	Mondo Lane
Currier Place	Warren Red Way
Whaley View Place	Sparkleberry Drive
Pine Lake Drive	Colton Ridge Drive
Wood Lake Drive	Planters Knoll Lane
Wood Side Place	Grover Moore Place
Locust Run Place	Kennerly Drive
	Short Cut Lane
	Monaco Court

With the completion of these two resurfacing contracts, the Town has successfully resurfaced the majority of streets that had a rating of 60.0 and below based on the 2021 PCI Survey. By tackling these lower-rated roads, it ensured the overall average rating of 80.0 will be achieved in a more efficient manner while still providing rehabilitation efforts to higher-rated streets in order to lessen the impact of yearly degrading. The 80.0 average is just a Town goal and does not mean our streets do not meet a certain nationwide standard. Some cities and towns are comfortable with a 70.0 or 75.0 rating as a goal. Indian Trail strives toward a higher goal to ensure it provides the best quality of life for its citizens.

Based on the 2021 survey, the Town's overall average rating of its street network is 76.0. Residents can view the current PCI results at <https://bit.ly/ITpavementconditionsurvey>. The staff will request a new PCI Survey be performed in early 2025 to get a more accurate overall average and a better understanding how to schedule maintenance and rehabilitation efforts more efficiently, so STAY TUNED!

**Town of Indian Trail**

**VACANCY**

**Stormwater Advisory Committee**

The Town of Indian Trail is seeking a passionate individual to serve on our Stormwater Advisory Committee!

- Get involved and make a difference in our community.
- Provide recommendations to address stormwater issues in neighborhoods and along our roadways.
- Meet quarterly on the third Thursday of January, April, July and October.

Apply at [www.indiantrail.org/305/Boards-Committees](http://www.indiantrail.org/305/Boards-Committees)

# Facebook Live with the Mayor and the Manager

## Special Guest: Jessie Lindberg, Executive Director, Turning Point



Join Mayor David Cohn and Town Manager Mike McLaurin for January's edition of Facebook Live on Thursday, Jan. 23, at 1 p.m. This month, they'll talk with Jessie Lindberg, the Executive Director of Turning Point. They'll discuss Turning Point's mission, its services, the Second Chance Stores, and how you can get involved.

Additionally, Town Manager McLaurin will provide an update on important happenings in Indian Trail, and Mayor Cohn will share the details on upcoming events.

If you have a question for Ms. Lindberg or the Town, please email it to Communications Director Abbey Ball at [anb@indiantrail.org](mailto:anb@indiantrail.org). You can also ask questions in the comments during the show where they will be answered live.

To watch live, tune in to the Town's Facebook page (<https://www.facebook.com/IndianTrail>) at 1 p.m. on Jan. 23. If you're unable to tune into the live stream, the recording will stay on the Town's Facebook page for future viewing.

If you have a suggestion for a Facebook Live guest, let us know!

## Contact Information

### Town Council

David Cohn, Mayor  
[dcohn@indiantrail.org](mailto:dcohn@indiantrail.org)

Dennis Gay, Mayor Pro Tem  
[dgay@indiantrail.org](mailto:dgay@indiantrail.org)

Clarence Alsobrooks, Council Member  
[calsobrooks@indiantrail.org](mailto:calsobrooks@indiantrail.org)

Tom Amburgey, Council Member  
[tamburgey@indiantrail.org](mailto:tamburgey@indiantrail.org)

Todd Barber, Council Member  
[tbarber@indiantrail.org](mailto:tbarber@indiantrail.org)

Crystal Buchaluk, Council Member  
[cbuchaluk@indiantrail.org](mailto:cbuchaluk@indiantrail.org)

### Town Manager

Michael McLaurin  
[fmm@indiantrail.org](mailto:fmm@indiantrail.org)

### Important Numbers

UC Sewer and Water Services  
704-296-4210

UC Public Schools  
704-296-9898

UC Sheriff's Office (IT Division)  
704-283-3791

Hemby Bridge Fire Department  
704-882-2100

Baker's Fire Department  
704-289-2741

Stallings Fire Department  
704-821-7100

## What YOU Can Do to Prevent Litter

Indian Trail is a beautiful place, and we want to keep it that way! Litter not only takes away from the beauty of our Town, but it is harmful to our environment and the wildlife we share it with.

### Negative Impacts of Littering

- Litter pollutes groundwater, lakes, and streams, degrading the quality of the water we drink and use for recreation.
- Litter attracts rodents and insects, which can breed diseases that are spread to people, pets, and wildlife.
- Litter kills fish and wildlife when they ingest toxic substances or become entangled in trash.
- Large items of litter on the roadways from unsecured loads can cause traffic accidents or vehicle damage.

### Where Does Litter Come From?

- Irresponsible disposal of trash by pedestrians and motorists
- Uncovered trucks
- Household trash at the curb
- Dumpsters
- Construction and demolition sites

### What You Can Do To Help

- Participate in Indian Trail's Fall and Spring Litter Sweeps. Stay tuned for the dates!
- Host a litter sweep! Pick the date, gather your crew, and borrow all the materials you'll need from the Town. Call 704-821-5401 and ask for Public Works to reserve the items.
- Keep a litter bag in your car and dispose of your trash when you reach your destination.
- Make sure the lids of your solid waste and recycling bins close securely.
- If you see litter and can do so safely, dispose of it in the nearest trash or recycling bin.
- Keep litter out of pickup truck beds or places where it could easily blow away.
- When hauling construction material or other large debris, make sure it's secure.
- When visiting parks, trails, or other nature areas, leave nothing but footprints behind.

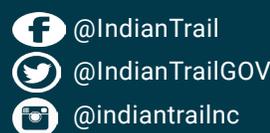
Please share this information with your family and friends, and encourage them to get involved so we can keep Indian Trail safe, clean, and beautiful!



**Keep IT  
Beautiful**

## TOWN OF INDIAN TRAIL

315 Matthews-Indian Trail Road  
Indian Trail, NC 28079  
704-821-5401  
[www.indiantrail.org](http://www.indiantrail.org)



Sign up for  
e-notifications at  
[www.indiantrail.org](http://www.indiantrail.org).