



MANAGER'S REPORT

November 7, 2025

Prepared by:
Town Manager Mike McLaurin

The Manager's Report is distributed twice monthly on the weeks opposite the Town Council meetings. The purpose of the report is to provide the Town Council and Indian Trail residents with an update on projects and other activities happening throughout the Town.

The next Manager's Report is scheduled for Friday, November 21.

Administration Department

- Staff prepared the agenda packet for the Nov. 10 Town Council meeting.
- Town Manager Mike McLaurin attended the International City/County Management Association's (ICMA) 2025 conference in Tampa from Oct. 24-29. In addition to attending, he was also a presenter. More than 5,200 people from 24 countries and 1,673 communities attended the conference.
- The 2025 Citizens Academy wrapped up on Oct. 28 with 17 participants graduating from the program. The staff have received positive feedback on the program, and there are already residents interested in signing up for next year.
- The Town hosted Facebook Live on Oct. 30 with Felix Obregon, the Division 10 Engineer for NCDOT. The next Facebook Live is on Thursday, Nov. 20, at 1 p.m. with Food for Families.
- The final Coffee with the Mayor of the year is on Tuesday, Nov. 18, from 6-7 p.m. at the Brandon Oaks Clubhouse.
- Staff continue to work with CivicPlus on the redesign of the Town's website. The internal website team will meet on Nov. 12 to review the homepage layout template, color palette, and content organization.
- The HR Director attended the UCHRA chapter meeting on Nov. 5.
- Staff are recruiting for a Right-of-Way Maintenance Technician.

Finance & Tax Departments

- Overall tax collection is 17.19% (tax revenue budget: 17.53% collected; stormwater revenue budget: 23.40% collected).
- Staff attended an NCLM budgeting workshop in Morganton on Nov. 5.
- Staff received a draft copy of the FY2025 audit and continue to work with the auditors to wrap up any outstanding questions.
- Staff have made progress in setting up a few vendors for EFT payments and continue to work on converting others.
- Staff continuously complete journal entries, process account payables, and budget amendments as needed.
- Staff will start working on the Audit RFP.

Parks & Recreation Department

- Indian Trail Parks and Recreation hosted its annual car show on Nov. 1. It was a great turnout, and staff received several compliments from the community.
- For Veterans Day, the Town is hosting a Thank You Letter Drop-in Event at the Town Hall on Tuesday, Nov. 11, from 11 a.m. to 1 p.m. This simple, heartfelt initiative will invite residents to stop by and write a note of gratitude to our veterans. All letters collected will be shared with the American Legion and VFW for distribution to veterans in our community.
- Field reservations are open for both Crooked Creek Park and Chestnut Square Park. We anticipate all permits will be issued before the new year.
- The holiday time will be very busy! We will host Breakfast with Santa, Letters from Santa, Winterfest, the Christmas Parade, and a holiday social media contest.
- Indian Trail Parks and Recreation has completed its 2026 planning. [Check out the 2026 Find IT Fun Program Guide!](#)

Planning Department

- ZM 2025-0031 – Charlotte Pipe & Foundry: A rezoning of newly acquired parcels. On Oct. 21, the Planning & Zoning Board voted to recommend approval of this request. The Public Hearing is scheduled for the Nov. 10 Council meeting.
- ZM 2025-0107 – 139 Business Park Drive: This rezoning resolves non-conforming issues. On Oct. 21, the Planning & Zoning Board voted to recommend approval of this request. The Public Hearing is scheduled for the Nov. 10 Council meeting.
- CZ 2022-0036M – Sweet Union Brewing Co.: A rezoning to allow a Brewery and Coffee Shop to locate at the former Kimberli’s Place site. On Oct. 21, the Planning & Zoning Board voted to recommend approval of this request. The Public Hearing is scheduled for the Nov. 10 Council meeting.
- CZ 2025-0080 – 1830 Waxhaw Indian Trail Road: A request to rezone from SF-1 to CZ-NBD for the redevelopment of the property for a neighborhood business. Community meetings were held on Aug. 25. A variety of concerns were raised regarding this request, including traffic. The applicant has requested a two-month deferral to work with NCDOT on the traffic concerns and what specific improvements will be required.
- 125 Plyler (corner of Plyler and Unionville Indian Trail Road) has submitted for a rezoning from SF-1 to GBD. This request has been scheduled for the Dec. 16 Planning & Zoning Board meeting. No community meeting is required for this request, as it is a conventional rezoning.
- 5710 Secrest Shortcut has submitted for a rezoning from SF-1 to RSF. This is to resolve an active code enforcement case on the property.
- Charlotte United Church on Secrest Shortcut Road had submitted for site plan review for an expansion.
- 105 Corporate Boulevard (light industrial) has submitted for site plan review for an expansion to the existing business.
- Sagecroft Phase II (Old Monroe Road) has submitted for a sketch plan for 312 single-family homes. This project was a part of the original Sagecroft approval that resulted in multiple lawsuits years ago and ended with a recent settlement agreement.
- Staff met with several light industrial developers for additional projects in the Town, including Hwy 74 and the Bypass.
- Staff has worked with our Town Attorney to resolve the Lifetime Lease agreement issue on the substandard structure located off Old Monroe Road. Demolition is expected to occur by the end of the year.

Engineering Department

- Indian Trail Road Complete Street Phase 1: Staff are working with CSX on getting their review wrapped up.
- Chestnut Square Park Phase 2B: The project is on hold until the Community Center site analysis is complete.
- Chestnut Square Park New Access Road: Staff sent the plans to our Indian Trail Road Complete Street design team to review the tie-in at Indian Trail Road to ensure both designs are compatible with each other.
- Chestnut Parkway Phase 3: The contractor should complete all concrete items next week. The following week, they plan to pave the entire surface, including the Gribble Road roundabout (U-5808 portion of the project).
- Pickleball Courts at Crooked Creek Park: The contractor installed the stone base, but it has not been fine graded yet. The contractor is installing the perimeter fence.
- Additional Items:
 - Staff completed our last small stormwater project design.
 - Staff are actively approving housing C/Os on five active subdivisions.
 - Staff continue to review encroachment requests for fiber installation, mainly from Kinetic (aka Windstream).
 - Staff are still working with property owners for permanent stormwater easements for various projects.
 - Staff are revising roadway cross-section details due to a law change.
 - ARPA Stormwater Improvements Phase 2 Project: The contractor will remediate a section of sewer line that does not comply with Union County Public Works’ standards. This work will occur next week, and nearby residents have been emailed about this work.

Public Works Department

- Solid Waste:
 - Bulk and E-Waste Pickup is underway and will be picked up on residents' recycling days. We are seeing a few delays.
- Parks:
 - Staff are working to complete larger projects at the parks, including adding more conduit for upgraded fiber installation that will add internet and cameras to more areas of Crooked Creek Park.
- Staff completed ongoing maintenance, including equipment and daily field preparation.
- Staff attended two training sessions for the turf field and scoreboard.
- Streets and Drainage:
 - A new concrete trailer has been put into service to allow two crews to work on concrete-related repairs at the same time.
 - Staff repaired several potholes around the Town.
 - Two large stormwater projects are underway.
 - Street sweeping is ongoing.
- Right-of-Way:
- Staff continue litter collection along several NCDOT and Town-maintained roadways.
- Buildings/Grounds:
 - Staff repaired lights around the Veterans Memorial.
 - Staff performed vehicle and equipment maintenance on several pieces of equipment.
 - Staff completed ongoing maintenance and all daily tasks.
 - Staff prepped and cleaned up from Town event(s).

Upcoming Events

Events	Day/Time	Location
Winterfeset	December 5 6-9 p.m.	Chestnut Square Park
Christmas Parade	December 7 4 p.m.	Indian Trail Road

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www.indiantrail.org